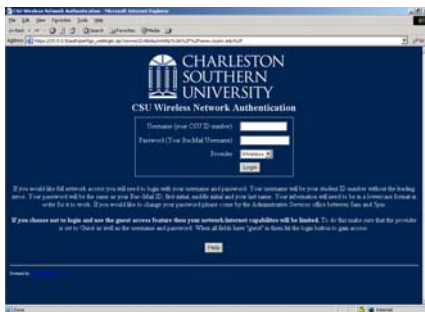


## How to use the new Clean Access System at CSU

CSU has now implemented the Cisco Clean Access system on the student wireless network. This product will make the network safer and more reliable by making everyone connected to the network update their computer and virus protection. Students have not complied with this request and it has effected performance in the past. Because of this we strongly recommend that all students choose not to use the guest access feature. Guest access has limited capabilities and will not require the computer to be updated. This can lead to reduced performance for everyone on campus. In order to log in the proper way please follow the instructions below.

1. Make sure that you have a properly configured wireless device.
2. Make sure that you are connected to the CSU Wireless network.
3. Open up your web browser. After being redirected to the CSU login page please choose guest access or authenticate with your username and password. Your username is your student ID your password is your BucMail username. If you choose to login as "guest", that is all that is required to connect. To log on as guest please type in guest in both the username and password field. You will also need to make sure that the

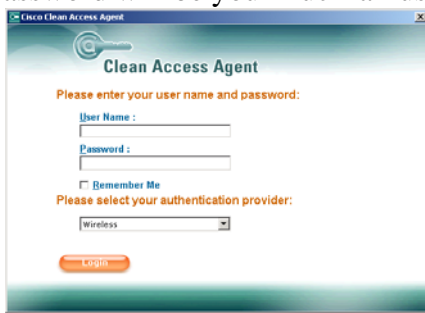


provider is set to guest.

4. Once properly authenticated with your username and password you will be directed to download the Cisco Clean Access Agent. You may run the program from the current location or you may save it to your hard drive. Please run the program from the current location. This will install the Clean Access Agent on to your computer.
5. Once you have loaded the Agent you will be prompted to download the updated client. This step is optional but recommended.



6. The Cisco Clean Access agent will now pop up on your screen. Please provide the required login information. This is the same information as the initial log in page. Your username will be your student ID and your password will be your BucMail username.



7. After you log in you will either pass or fail depending on the status of the updates on your machine. The Clean Access Agent will tell you if you have failed either the Windows update or the anti-virus test. If you passed then skip to step 13.
8. If you failed your windows update test please click the "go to link" button or you may find the Windows update icon within your start menu.
9. Please click the express update button on the Windows update page. The program will download and install updates on your computer. Please continue this process until all your updates are complete. The Cisco Clean Access Agent will let you know when you have all your updates installed by not showing you that you have failed the Windows update test.
10. Once all your Windows files are updated you will either be allowed to access the network or you will have to update your virus scan software. If you need to update your virus scan software the Clean Access Agent will



let you know that you need to update it.

11. The best way to update your virus scan software is to use the update utility within the program itself. We currently support Norton/Symantec, McAfee, Trend Micro and AVG anti-virus programs.
12. Once your anti-virus program is updated you will be allowed on the network with full access. You will know that you have obtained full access when the Clean Access agent tells you that you have successfully logged on



to the network.

13. Once you have successfully logged on you may use the network with no restrictions. The next time that you need to log on to the network you will simply use the **Clean Access Agent** to do so. You do not need to reload the agent once you have loaded it onto your system. All you have to do is to click the Clean Access icon that is located in the bottom right hand corner of your screen and log in. Once logged in you should go right to the web page you want.