Refunds are anticipated to begin around the middle of February 2011

ERefunds are issued first, so please sign up for eRefund
  o Log into MyCSU
  o Select the Student Tab across the top
  o Select My Student Account under Bookmark
  o Select enroll in eRefund under the eRefund box

Refunds are processed in a random order and your account will not become eligible for processing until your aid has posted

Through My Account History in MyCSU you can see the details of your account.
  o Log into MyCSU
  o Select the Student Tab across the top
  o Select Financial from the left-hand menu
  o Select My Account History

If you have a zero balance – click on the balance for your detail
  o A/R refund should be the first transaction
  o The transaction date associated with A/R refund is when you should expect your refund. eRefunds may be credited to your bank account up to three days later depending on bank processing time.

If you have a credit balance – negative balance – your account is eligible for a refund and it should be processed within 7-14 days

If you have a debit balance – positive balance – you currently have a balance with the University.
  o This balance needs to be paid out of pocket to clear any holds on your account or all your aid has not been posted to your account
  o Check your Financial Aid online to see if you are missing any documents
  o Once all your aid posts to your account, giving you a credit (negative) balance, your account is eligible for a refund and it will be processed within 7-14 days