

CHARLESTON SOUTHERN UNIVERSITY

2011 Preferred Blue (June-May)

The following Benefit Summary is only a brief, non-legal outline of the benefits offered. For more detailed information, please contact BCBS at the numbers below, or the CSU Human Resource Department for further details. Benefits apply to a **\$2,000,000 Annual Maximum** and an **Unlimited Lifetime Maximum**.

Benefits	In-Network	Out-of -Network
Medical & Surgical Benefits		
Deductible	\$350 Individual / 3 per family	\$500 Individual / 3 per family
Out of Pocket	\$2,500 Individual / \$7,500 Family	
Coinsurance	75%	50%
Physician Services Inpatient/Outpatient Hospital and Office Visit Physician Services	Deductible, 75%	Deductible, 50%
Preventive Care Mammogram Screening (Must see a provider in Mammography Network and follow specified age guidelines) Pap Smear/Prostate Screening Well Child to Age 6 Physical Exams Age 40+ (\$100 Annual Maximum per Member) Routine Immunizations Colon Cancer Screening	100%	100%
Chiropractic Benefits (\$1,000 Annual Maximum)	Deductible, 50%	Deductible, 50%
Inpatient Facility Charges	Deductible, 75%	\$100 Copay, Deductible, 50%
Skilled Nursing Facility Charges (60 Days per year)	Deductible, 75%	\$100 Copay, Deductible, 50%
Outpatient Facility Charges	Deductible, 75%	Deductible, 50%
Ambulance	Deductible, 75%	In-Network Deductible, 75%
Emergency Room Facility Charges *	\$100 Copay, 75%	\$100 Copay, 50%
Emergency Room Professional Charges *	Deductible, 75%	Deductible, 50%
Other Services Home Health Hospice Physical Therapy	Deductible, 75%	Deductible, 50%
Mental Health & Substance Abuse Benefits		
Inpatient Facility Charges	Deductible, 75%	\$100 Copay, Deductible, 50%
Inpatient Professional Charges	Deductible, 75%	Deductible, 50%
Outpatient Facility Charges	Deductible, 75%	Deductible, 50%
Outpatient Professional Charges	Deductible, 75%	Deductible, 50%
Emergency Room Facility Charges*	\$100 Copay, 75%	\$100 Copay, 50%
Emergency Room Professional Charges*	Deductible, 75%	Deductible, 50%
Physician Services in the Office	Deductible, 75%	Deductible, 50%
Pharmacy Benefits (Calendar Year January—December)		
Prescriptions Mandatory Generic (Includes diabetic supplies and oral contraceptives) Retail (34 day supply) Mail Order (90 day supply)	<u>IN NETWORK ONLY</u> \$20 Deductible, Combined for Retail and Mail Order 10% (Generic) / 40% (Brand) 10% (Generic) / 40% (Brand)	

*Out-of-Network True Emergency Facility and Professional charges are subject to in-network coinsurance and/or Copay and Out-of-Network Benefit Year Deductible and Out-of-pocket.

Important Numbers

Customer Service: 1-800-760-9290 (Medical) / 1-888-963-7290 (Prescription Drugs)

Pre-Authorization: 1-800-327-3238

Pre-Authorization for Mental Health and Substance Abuse: 1-800-868-1032

SERVICES AND SUPPLIES THAT ARE NOT PAID FOR

Some services or supplies you receive may not be covered under this health coverage. Expenses for the following will not be paid:

- Services and supplies that are not medically necessary.
- Custodial care. This is care meant simply to help people who cannot take care of themselves.
- Cosmetic or re-constructive procedures.
- Treatment or tests as an inpatient that could have been done safely as an outpatient.
- Investigational or experimental services.
- Any treatment for surgery for obesity, weight reduction, weight control or complications therefrom, reversal or re-constructive procedures resulting from such treatment.
- Services or supplies related to dysfunctional conditions of the muscles of mastications, malposition, or deformities of the jawbone, orthognathic deformities or TMJ (Temporomandibular Joint Disorder including, but not limited to, surgical treatment, appliances and orthodontia.)
- Treatment resulting from acts of war or military service.
- Services you are not charged for in VA hospitals or other kinds of hospitals or agencies.
- Any service or supply provided by a member of the patient's family or by the patient, including the dispensing of drugs. A member of the patient's family means spouse, parent, grandparent, brother, sister, child or spouse's parent.
- Services or supplies you received before you had coverage under this group contract or after you no longer have this coverage.
- Luxury or convenience items and travel expenses, whether or not recommended by a physician.
- Services or supplies payable by Medicare, workers compensation or any other government or private program.
- Private duty services by sitters or companions; private duty services by RNs and LPNs unless these services are part of an approved home health or hospice program.
- Reversals of tubal ligations or vasectomies.
- Prescription drugs bought at a doctor's office, skilled nursing home, hospital or any other place that is not a pharmacy licensed to dispense drugs in the state where it is operated.
- Services, supplies or charges incurred for in vitro fertilization or artificial insemination.
- Services or supplies received as the result of any intentionally self-inflicted injury whether the patient was sane or insane at the time of injury.
- Any service or treatment for complications resulting from any non-covered procedures.
- Any service or supply rendered to a member for diagnosis or treatment of infertility.
- Any service or supply rendered to a member for the diagnosis or treatment to change gender or to improve or restore sexual function.
- Services and supplies related to routine foot care.
- Food supplements, even if the supplements are ordered or prescribed by a physician.
- Prescription drugs used for weight control, obesity, cosmetic purposes, smoking cessation, hair growth or fertility.
- Eyeglasses, contact lenses (except after cataract surgery), hearing aids and examination for the prescription or fitting thereof and any hospital or physician charges related to refractive care.
- Any medical social services, occupational, visual, speech, recreational, behavioral, educational or play therapy or bio-feedback, except when part of a pre-authorized home health plan or hospice care program.
- Dental services, except for dental treatment up to 6 months after an accident.
- Services and supplies received for the treatment of any work related accident or illness.
- Services, supplies or treatment for varicose veins.

SERVICES AND SUPPLIES REQUIRING PREAUTHORIZATION

For Pre-Authorization: Call **1-800-327-3238** for the following Services:

- All inpatient hospital or skilled nursing facility admissions and in-patient psychiatric
- Home health care, hospice care or inpatient physical rehabilitation
- Inpatient/Outpatient psychiatric care, outpatient procedures for Chemotherapy or Radiation Therapy (one time notification), Hysterectomy, Septoplasty, all Cosmetic procedures, Investigational procedures performed in outpatient or office setting, all inpatient hospital or skilled nursing facility admissions, home health care, hospice care or inpatient physical rehabilitation, any services performed by a licensed doctoral psychologist.
- Services and supplies related to human organ and tissue transplants.
- Benefits will be reduced or declined if required pre-authorizations are not obtained.
- Mental Health and Substance Abuse Services must be Pre-Authorized by CBA prior to services being rendered.

Call **1-800-868-1032**

NOTICE OF OUR PRIVACY POLICIES AND PRACTICES

This Notice has been prepared to inform you that we do not disclose, and we reserve no right to disclose, to our affiliates or to nonaffiliated third parties any nonpublic personal financial information about you that we collect and maintain, except as described in this notice. We will treat information about you in accordance with this Notice even after our customer relationship ends. We may disclose any information we collect about you as necessary to provide our products and services to you. We may also disclose any information about you to third parties that perform services on our behalf, with your permission, or as otherwise permitted by law.

If you are a plan sponsor or group policyholder, this Privacy Notice describes our practices for safeguarding nonpublic personal financial information about employee benefit plan participants and beneficiaries.

Information we collect and maintain: We collect information about you from the following sources:

- Information we receive from you on applications or on other forms
- Information we obtain from your transactions with us, our affiliates, or others
- Information we receive from consumer-reporting agencies

How we protect information: We restrict access to information about you to our employees who need to know the information to provide our products and services to you and as permitted by law. We maintain physical, electronic and procedural safeguards that comply with applicable legal requirements to guard your nonpublic personal financial information. We have installed usernames, passwords and other safety features on our Web applications to help ensure that the information about you that we collect and maintain remains safe and secure.

Changes to this Notice: We may amend our privacy policies and practices at any time, and we will inform you of any material changes as required by law.

**YOU DO NOT NEED TO DO ANYTHING IN RESPONSE TO THIS NOTICE.
THIS NOTICE IS MERELY TO INFORM YOU ABOUT OUR
PRIVACY POLICIES AND PRACTICES.**